

The Amberleigh Assisted Living Visitation Policy during the COVID-19 public health emergency

The following policies and procedures will be in effect as of July 15, 2020 to meet the criteria set by the New York State Department of Health to allow for visitation with residents in the assisted living setting at The Amberleigh:

There is a limit of 2 visitors per resident and at least one of the visitors must be 18 years of age or older. A resident is limited to one visitation per day and the visit cannot exceed one hour.

There is a combined daily total limit of the number of visitors allowed at any one time and per day, that limit will not exceed 10% of the current resident population at any one time and no more than 20 visitors per day total. The reception desk will confirm the daily census with the Executive Director and the limit will be set for each day and noted on the visitor log.

The outdoor visitation area will be in the following locations: assisted living courtyard #1 and #2, memory care courtyard #3. The preferred visitation area will be outdoors unless adverse weather conditions are occurring for that day then indoor visitation can occur.

The indoor visitation areas will be in the following locations: assisted living conference room #1, assisted living fireside dining room #2.

The visitation hours will be 10am-7pm, 7 days a week.

Visitors must contact the reception desk to make reservations to ensure an area is available at their desired time. Visitation will not be accommodated without a reservation.

The Executive Director will assign staff to monitor each visitation area for compliance and disinfect after each visit is finished. The staffing assignment will be posted at the reception desk.

Signage will be posted at the entrances and each visitation area noting the requirement for all persons to wear a face covering at all times, where to request a face covering if needed, use of hand sanitizer before and after the visit, location of hand sanitizer, and to maintain social distancing of at least 6 feet between persons.

All visitors will be screened upon arrival and must comply with the screening including a temperature check. If the visitor will not comply with the screening, the visitor will be instructed to leave the community without visiting. Each screening will be documented in electronic format and contain the following information: First & last name of the visitor, physical address of the visitor, daytime and evening telephone number, date and time of the visit, email address if available and results of the screening tool data. The electronic form will be available to the department of health upon request.

Any visitor displaying symptoms, including an elevated temperature will not be allowed to visit at that time. Each visitor must pass the screening tool in order to visit.

Current COVID-19 positive residents, residents with COVID-19 signs or symptoms, and residents in a 14-day quarantine or observation period are not eligible for visits.

A short, easy-to-read fact sheet will be distributed to each visitor outlining these expectations upon initial screening.

The IDT consisting of the Executive Director (Administrator), Program Coordinator, Case Manager, AL Life Enrichment Coordinator, Housekeeping Supervisor and Maintenance Director will meet at a minimum of weekly to review visitation program compliance and make necessary changes to maintain compliance.